

PYRAMID PROPERTIES, INC.

Tenant Satisfaction Survey

Please evaluate service in the following areas based on a 1-5 scale
(Circle one in each row: 5= Excellent, 1= Poor)

Service Evaluation

1. Property Management
 - A. Quality of management 5 4 3 2 1
 - B. Management staffs service attitude 5 4 3 2 1
 - C. Response time to requests 5 4 3 2 1
 - D. Accounting Department 5 4 3 2 1

Recommendations: _____

2. Building Operations (if applicable)
 - A. Correction of problems on first Attempt 5 4 3 2 1
 - B. Response time to Heating, Ventilation and air conditioning requests 5 4 3 2 1
 - C. Have you received materials Concerning emergency procedures? Yes No

Recommendations: _____

3. Janitorial (if applicable)
 - A. Cleanliness of restrooms 5 4 3 2 1
 - B. Cleanliness of common areas 5 4 3 2 1
 - C. Response time to special requests 5 4 3 2 1
 - D. Quality of tenant space cleaning 5 4 3 2 1

Recommendations: _____

Property Evaluation

1. Exterior of Building 5 4 3 2 1
2. Interior of Building 5 4 3 2 1
3. Elevators (if applicable) 5 4 3 2 1
4. Public Corridors 5 4 3 2 1
5. Restrooms (if applicable) 5 4 3 2 1

Leasing

1. If our rates were equal to other buildings in the area, would you renew? Yes No

If no, why not? _____

2. Have your space needs changed? Yes No
If so, how? _____

3. What was your primary reason for originally choosing to lease space in this property? _____

4. How can Pyramid Properties, Inc. improve service and amenities to better serve your needs? _____

Thank you for taking the time to complete our survey. Please fold the survey so that our return address will show through the return envelope window.

Completed By: _____

Date: _____

Tenant Name: _____

Suite: _____